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TO: Commissioner for Patents  
Attn: Examiner Michael B. Holmes  
Patent Examining Corps  
Facsimile Center  
Alexandria, VA 22313-1450

FROM: George H. Gates  
OUR REF.: 8767.00  
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Total pages, including cover letter: **18**

**PTO FAX NUMBER: (703) 746-7239**

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|--------------------------------|-------------------------------|
| Title of Document Transmitted: | RESPONSE UNDER 37 C.F.R. §111 |
| Applicant:                     | Ramin C. Nakasa               |
| Serial No.:                    | 09/651,982                    |
| Filed:                         | August 31, 2000               |
| Group Art Unit                 | 2121                          |
| Our Ref. No.:                  | 8767.00                       |

Please charge all fees to Deposit Account No. 14-0225 of NCR Corporation, the assignee of the present application.

By: 

Name: George H. Gates  
Reg. No.: 33,500

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G&C 160.28-US-01

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Due Date: October 17, 2003

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|             |                 |                 |                   |
|-------------|-----------------|-----------------|-------------------|
| Applicant:  | Ramin C. Nakisa | Examiner:       | Michael B. Holmes |
| Serial No.: | 09/651,982      | Group Art Unit: | 2121              |
| Filed:      | August 31, 2000 | Docket:         | 8767.00           |
| Title:      | EXPERT SYSTEM   |                 |                   |

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

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By: [Signature]  
Name: George H. Gates

RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated July 17, 2003, please enter the following remarks in the above-identified application.

THE CLAIMS

The pending, unamended claims are reproduced below for the benefit of the Examiner.

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